

# Tri-County Rehabilitation & Recovery Centers

Berkeley, Charleston, and Dorchester Counties - Addiction treatment, detox, residential, outpatient, IOP, MAT, and major nearby options. Prepared for Red Bird resource coordination. Last checked May 17, 2026.

**Important:** This list intentionally leaves out halfway houses, sober-living homes, and transitional living programs unless a provider also operates a treatment/recovery program. Those housing-only resources should be handled in a separate guide.

**Wait time warning:** Public websites rarely post real-time rehab beds or admission waits. The wait-time field below uses what is publicly posted when available. Always call the same day and ask: *Do you have an opening today or this week? If not, when should we call back and what documents are needed?*

**Medical safety:** Alcohol and benzodiazepine withdrawal can be dangerous or fatal. Opioid withdrawal can be severe and may require medication treatment. If someone is confused, hallucinating, vomiting nonstop, having seizures, severely dehydrated, suicidal, pregnant, or medically unstable, use 911 or an emergency department first.

## Fast Call Script

Hi, I am helping someone who needs addiction treatment. They are in [county/city], have [substance], and need [detox / residential / outpatient / MAT / IOP]. Do you have openings today or this week? What is the fastest intake path? Do you accept [insurance/no insurance/Medicaid/Medicare]? If they have little or no income, do you have state funding, sliding scale, charity care, payment plans, or hardship assistance?

## Berkeley County

Berkeley has outpatient/IOP and opioid treatment resources, but no clearly posted inpatient detox/residential beds in the verified county provider listings. For medical detox or residential beds, call Charleston Center, Palmetto Lowcountry, Morris Village, or a private provider.

### ***Ernest E. Kennedy Center (County alcohol and drug authority - outpatient / IOP / recovery support)***

**Location:** Moncks Corner Office: 306 Airport Drive, Moncks Corner, SC 29461. Goose Creek Office: 96 Wisteria Road, Goose Creek, SC 29445.

**Phone:** Moncks Corner: 843-761-8272 or DAODAS listing 843-719-3000. Goose Creek: 843-797-7871. Also listed: 843-577-9181.

**Email / website:** Website: ekcenter.org

**Best for:** Berkeley County residents needing assessment, outpatient treatment, intensive outpatient treatment, intervention, gambling treatment, opioid-related help/referral, and recovery support.

**Levels of care / services:** Outpatient, intensive outpatient, intervention, recovery support, gambling services. DAODAS listing shows no inpatient/residential beds.

**Admission timing / wait time:** **No public wait time posted.** Call for intake/assessment appointment. Because there are no beds, this is not a same-day detox/residential placement.

**Income / eligibility:** Serves Berkeley County residents. Call for intake criteria and documents.

**Cost / insurance:** Public directories report Medicaid/state-funded/private insurance/self-pay/sliding-fee options, but current payment details must be confirmed directly.

**Important notes:** Good first Berkeley call for assessment and routing, but not an inpatient detox or residential rehab facility.

### ***Berkeley Treatment Center, LLC - Carolina Treatment Centers (Opioid treatment program / MAT)***

**Location:** 414 Drive In Lane, Unit A, Moncks Corner, SC 29461.

**Phone:** 843-482-0352. After-hours call/text listed by clinic: 843-676-5699.

**Email / website:** Website: carolinatreatmentcenters.com

**Best for:** Adults with opioid use disorder who need methadone, buprenorphine/Suboxone, counseling, or ongoing medication-assisted treatment.

**Levels of care / services:** Outpatient opioid treatment program: methadone, buprenorphine, counseling and related support.

**Admission timing / wait time:** **No public wait time posted.** Official hours are early morning dosing/intake style hours; call before going. Possible same/next-day intake depends on clinic availability and medical requirements.

**Income / eligibility:** Adults seeking opioid use disorder treatment. Call about ID, insurance, medication list, and intake requirements.

**Cost / insurance:** Clinic states many insurance types are accepted and grants may be available; exact self-pay rates were not posted.

**Important notes:** Not a detox/residential rehab. Best for daily/regular opioid treatment when withdrawal/maintenance care is needed.

### ***Berkeley Community Mental Health Center (Behavioral health / possible co-occurring support - verify substance-use services)***

**Location:** 403 Stoney Landing Road, Moncks Corner, SC 29461.

**Phone:** Public listings show 843-761-8282; verify current intake number before referral.

**Email / website:** Website: scdmh.net community mental health center system

**Best for:** People with mental health or co-occurring mental health/substance-use concerns who need a public behavioral-health entry point.

**Levels of care / services:** Mental health outpatient services; substance-use treatment level should be verified because this is not primarily listed as a rehab/detox center.

**Admission timing / wait time:** **No public wait time posted.** Call intake and ask if they treat substance use or only mental health/co-occurring concerns.

**Income / eligibility:** County/community mental health clinic; eligibility and payment depend on program and insurance/income.

**Cost / insurance:** Public directories list Medicaid/Medicare/private insurance/TRICARE/state funds for some services; verify directly.

**Important notes:** Include as a backup for dual-diagnosis/mental health needs, not as a primary detox/residential rehab option.

## **Charleston County**

Charleston County has the largest concentration of treatment options, including public detox/residential through Charleston Center, private hospital detox, outpatient/IOP/PHP, MAT clinics, and long-term recovery programs.

## ***Charleston Center (County alcohol and drug authority - detox, residential, outpatient, MAT)***

**Location:** 3685 Rivers Avenue, Suite 301, North Charleston, SC 29405.

**Phone:** Main: 843-958-3300. 24-hour helpline: 843-722-0100.

**Email / website:** Email: cchelp@charlestoncounty.org. Website: Charleston County Charleston Center.

**Best for:** People needing public-sector addiction treatment, detox screening, residential treatment, outpatient/IOP, MAT, or pregnant/parenting women residential services.

**Levels of care / services:** DAODAS lists detox/withdrawal management, inpatient, outpatient, intensive outpatient, opioid treatment program, residential services, and priority residential services for pregnant women. Beds listed publicly include 16 detox, 16 inpatient co-ed, and 16 pregnant/parenting women beds with up to two children ages 0-5.

**Admission timing / wait time:** **Go-now/same-day screening may be possible.** Public tri-fold lists walk-in assessments 8:30 AM-2:00 PM and residential/helpline operation 24/7. Actual detox/residential admission depends on bed availability and clinical screening.

**Income / eligibility:** Serves Charleston County. Call if person is from Berkeley/Dorchester because county/state funding and bed access may vary.

**Cost / insurance:** Public sources describe county-run treatment with sliding-fee/state-funded options; ask about Medicaid, uninsured rates, and proof-of-income documents.

**Important notes:** Top first call for no/low-income detox or residential treatment in Charleston County.

## ***Palmetto Lowcountry Behavioral Health (Private behavioral health hospital - detox / inpatient / outpatient)***

**Location:** 2777 Speissegger Drive, North Charleston, SC 29405.

**Phone:** 843-747-5830. Toll-free admissions line listed: 877-947-3223.

**Email / website:** Website: palmettobehavioralhealth.com

**Best for:** Adults or teens needing 24/7 level-of-care assessment for mental health/substance abuse, substance abuse detox, inpatient, or outpatient programs.

**Levels of care / services:** Substance abuse detox, adult inpatient/outpatient, adolescent inpatient/outpatient, teen residential substance-abuse treatment, psychiatric services.

**Admission timing / wait time:** **24/7 assessments are offered.** Admission depends on clinical criteria, available beds, and insurance/payment approval.

**Income / eligibility:** Private facility; accepts people based on clinical/admission criteria and payment/insurance arrangements.

**Cost / insurance:** Official site says they accept most health insurance plans, including Medicare and TRICARE, and verify benefits before admission. Pricing not posted.

**Important notes:** Strong go-now assessment option, but may not be affordable without insurance unless financial assistance is approved.

***MUSC Center for Drug and Alcohol Programs (CDAP) (Academic outpatient addiction treatment / IOP / MAT)***

**Location:** 67 President Street, Charleston, SC 29425.

**Phone:** 843-792-5200.

**Email / website:** Website: muschealth.org, Center for Drug and Alcohol Programs.

**Best for:** Adults needing outpatient addiction treatment, intensive outpatient treatment, buprenorphine maintenance, medication management, and evidence-based counseling.

**Levels of care / services:** Intensive outpatient program, individual outpatient treatment, buprenorphine maintenance clinic, medication management, group therapy, family/adolescent resources.

**Admission timing / wait time:** **No public wait time posted.** IOP page says clients can enter the program at any time, but call to schedule intake/assessment first. Not a walk-in detox bed.

**Income / eligibility:** Open to appropriate patients; insurance/payment handled through MUSC system.

**Cost / insurance:** Pricing not posted. Ask about insurance accepted, self-pay estimate, and MUSC financial assistance/charity care if low or no income.

**Important notes:** Excellent clinical outpatient/IOP/MAT option, not immediate residential shelter/detox.

***Recovery Unplugged South Carolina (formerly Transcendence Treatment Center footprint) (Private outpatient / PHP / IOP addiction treatment)***

**Location:** 3900 Leeds Avenue, Suite 101, North Charleston, SC 29405.

**Phone:** Admissions numbers publicly listed include 855-620-2754 and 855-384-5794; verify current local intake.

**Email / website:** Website: recoveryunplugged.com

**Best for:** People with commercial insurance/private-pay ability seeking outpatient, PHP, IOP, MAT, and co-occurring substance-use treatment.

**Levels of care / services:** Outpatient, intensive outpatient, partial hospitalization, MAT and co-occurring care. Program length often listed around 22-30 days depending on plan.

**Admission timing / wait time:** **Admissions support is advertised as 24/7.** Actual start date depends on clinical fit, insurance verification, and program availability.

**Income / eligibility:** Best fit for people with major commercial insurance or private-pay resources.

**Cost / insurance:** Public listings state most major commercial insurance accepted and Medicaid/Medicare not accepted; verify directly.

**Important notes:** Not a no-income public treatment option; include because it is a current Charleston-area treatment provider.

### ***Lantana Recovery (Private outpatient / IOP / PHP addiction treatment)***

**Location:** 65 Gadsden Street, Charleston, SC 29401.

**Phone:** Admissions: 843-352-9982. Main/local: 843-281-7964. National/main: 866-997-2870.

**Email / website:** Email: [contact@lantanarecovery.com](mailto:contact@lantanarecovery.com). Website: [lantanarecovery.com](http://lantanarecovery.com)

**Best for:** Adults seeking outpatient addiction treatment, IOP/PHP style care, relapse prevention, therapy, and medication support.

**Levels of care / services:** Outpatient, IOP/PHP style programs, clinical assessment, therapy, medication support, continuing care. Housing components exist but are not the focus of this list.

**Admission timing / wait time:** **No public wait time posted.** Admission process begins with a brief phone prescreen, then in-person clinical assessment.

**Income / eligibility:** Best fit for people with commercial insurance or private-pay ability.

**Cost / insurance:** Site states treatment is covered by most commercial insurance and they verify benefits. Public insurer list includes Aetna, Anthem/BCBS, Cigna/Evernorth, Humana, Optum, TRICARE, UnitedHealthcare and others; verify current network status.

**Important notes:** Not a same-day public detox bed, but active outpatient/PHP/IOP option.

### ***Waypoint Recovery Center - North Charleston office (Private addiction treatment provider / outpatient access point; detox/residential may be outside tri-county)***

**Location:** Public listings show North Charleston office at 5401 Netherby Lane, Suite 402, North Charleston, SC 29420. Verify before sending.

**Phone:** Official main/admissions: 854-214-2100. Some public listings show 888-978-5188.

**Email / website:** Website: [waypointrecoverycenter.com](http://waypointrecoverycenter.com)

**Best for:** People seeking private addiction treatment, outpatient care, IOP, detox or residential placement through Waypoint.

**Levels of care / services:** Official site lists detox, residential, intensive outpatient, and equine-assisted therapy. Confirm which services are available at North Charleston versus Cameron, SC.

**Admission timing / wait time:** **No public wait time posted.** Call admissions to verify same-day availability and whether detox/residential beds are at the Cameron campus.

**Income / eligibility:** Private treatment provider; clinical and payment criteria apply.

**Cost / insurance:** Insurance verification available; pricing not posted.

**Important notes:** Do not assume the North Charleston location is residential/detox; verify exact placement location before referral.

## ***BHG Charleston Treatment Center (Opioid treatment program / MAT)***

**Location:** 2301 Cosgrove Avenue, Suite F, North Charleston, SC 29405.

**Phone:** Current BHG page: 843-474-2970. DAODAS listing also shows 843-529-0700. Patient access center: 844-535-7291.

**Email / website:** Website: bhgrecovery.com

**Best for:** People with opioid use disorder who need methadone, buprenorphine/Suboxone, injectable buprenorphine, naltrexone/Vivitrol, counseling, or peer support.

**Levels of care / services:** MAT, individual/group counseling, peer support, case management and related outpatient opioid treatment services.

**Admission timing / wait time:** **Same-day or next-day appointments are often available per BHG.** First day can take 2-3 hours and medication may begin same day if clinically appropriate.

**Income / eligibility:** Adults seeking opioid treatment. Bring photo ID, insurance card if any, and medication list.

**Cost / insurance:** BHG states they accept Medicaid, Medicare, commercial insurance, self-pay, and grant funding support where available.

**Important notes:** Not residential rehab or detox; good urgent outpatient MAT option for opioid dependence.

## ***Crossroads Treatment Center of Charleston (Opioid treatment program / MAT)***

**Location:** 2470 Mall Drive, Units B/C/D, North Charleston, SC 29406.

**Phone:** Local: 843-207-4721. Patient access center call/text: 855-694-8288, listed 24/7/365.

**Email / website:** Website: crossroadstreatmentcenters.com

**Best for:** People needing methadone or buprenorphine/Suboxone treatment, counseling, peer support, and opioid treatment program services.

**Levels of care / services:** MAT for opioid use disorder; counseling and related services. DAODAS lists it as an opioid treatment program.

**Admission timing / wait time:** **24/7 patient access center.** Same/next-day intake may be possible but must be confirmed by the center.

**Income / eligibility:** Adults seeking opioid treatment. Intake and clinical eligibility required.

**Cost / insurance:** Crossroads lists Medicaid, Medicare, TRICARE, VA Community Care Network, and most major commercial insurance; verify plan.

**Important notes:** Not residential rehab; strong option for opioid treatment when detox alone is not enough.

### ***Charleston Recovery Center (Residential addiction recovery program - non-medical)***

**Location:** 2578 Ashley River Road, Unit G, Charleston, SC 29414.

**Phone:** Public numbers include 843-718-2780, 843-793-4200, and intake contact Jett 843-922-1677.

**Email / website:** Email: charlestonrecoverycenter@gmail.com. Website: charlestonrecoverycenter.com

**Best for:** Men and women seeking longer-term alcoholism/addiction recovery program and residential-style recovery community.

**Levels of care / services:** Residential addiction recovery/treatment program, recovery community, recovery coaching/12-step style support. Not medical detox.

**Admission timing / wait time:** **Open/phone support appears available 24 hours, but no public wait time posted.** Call intake to ask about same-week openings and prerequisites.

**Income / eligibility:** Eligibility and program rules must be confirmed directly.

**Cost / insurance:** Pricing/insurance not clearly posted in public pages.

**Important notes:** Leave out their sober-living/halfway-house details for this guide; focus on treatment/recovery program intake.

### ***Palmetto Recovery of Charleston (Nonprofit residential recovery / rehab program - non-medical)***

**Location:** Charleston area; call for exact current intake location before sending anyone.

**Phone:** 843-609-9354.

**Email / website:** Email: info@palmettorecovery.com. Website: palmettorecovery.com

**Best for:** People seeking a 12-step structured residential recovery program and mentorship rather than medical detox.

**Levels of care / services:** 30, 60, and 90-day recovery program options. Website emphasizes mentorship, 12-step curriculum, and community structure.

**Admission timing / wait time:** **Confidential help listed 24/7, but no public wait time posted.** Call to ask if a bed/program slot is open now or when the next intake date is.

**Income / eligibility:** Private/nonprofit program; call for screening requirements.

**Cost / insurance:** Public pricing posted: 30 days \$7,000; 60 days \$10,000; 90 days \$12,000. Payment plans available.

**Important notes:** Not a detox facility. If someone is in alcohol/benzo withdrawal or medically unstable, send to ER/detox first.

### ***Delancey Street Foundation - South Carolina STRONG (Long-term residential educational community - non-clinical self-help model)***

**Location:** 2510 North Hobson Avenue, North Charleston, SC 29405, at the former Navy Base/Admiral Quarters area.

**Phone:** 843-554-5179.

**Email / website:** Website: delanceystreetfoundation.org. Some public listings use South Carolina STRONG.

**Best for:** Adults, often people with addiction history, homelessness, incarceration/reentry barriers, or serious life instability who can commit to a long-term structured community.

**Levels of care / services:** Long-term residential education, work training, life skills, peer/self-help community. Public materials describe housing, food, clothing, job training, education and life skills on a 24-hour basis.

**Admission timing / wait time:** **No public wait time posted.** Intake is by interview/application and acceptance. Delancey Street materials emphasize a minimum two-year commitment.

**Income / eligibility:** Not income-based in the normal clinical sense. Must fit the program model and rules; no drugs/alcohol; long-term commitment required.

**Cost / insurance:** Public resource listings describe it as free/no-cost, but verify directly at intake.

**Important notes:** Not a halfway house and not medical treatment. Do not send someone needing immediate detox, medications, or psychiatric stabilization without medical care first.

### ***Alternatives Life Improvement Center (Outpatient substance-use and counseling provider - verify current services)***

**Location:** 2114 Cosgrove Avenue, North Charleston, SC 29405.

**Phone:** 843-767-4477.

**Email / website:** No official site confirmed; public directories list outpatient/addiction counseling services.

**Best for:** People needing outpatient substance-use counseling, IOP-type support, assessments, drug/alcohol screening, or court-related services.

**Levels of care / services:** Public directories list outpatient treatment, intensive outpatient treatment, substance abuse counseling, evaluations, and domestic violence/court-related services.

**Admission timing / wait time:** **No public wait time posted.** Call to confirm they are active, accepting new clients, and what services are currently offered.

**Income / eligibility:** Call for eligibility and referral requirements.

**Cost / insurance:** Public directories list private insurance and self-pay/cash. Verify current accepted insurance and fees.

**Important notes:** Use as an outpatient/counseling option only after confirming current availability.

## ***Ralph H. Johnson VA Medical Center - STAR / Substance Use Disorder services (VA substance-use treatment for eligible veterans)***

**Location:** 109 Bee Street, Charleston, SC 29401.

**Phone:** Main VA: 843-577-5011. VA SUD directory lists STAR clinic extension 205541; public listings also show 843-789-7311. Verify through VA operator.

**Email / website:** Website: [va.gov/charleston-health-care](http://va.gov/charleston-health-care)

**Best for:** Veterans eligible for VA care who need substance use treatment, intensive outpatient, MAT, mental health support, or dual-diagnosis care.

**Levels of care / services:** VA substance use disorder treatment, intensive outpatient, medication treatment and mental health integration through VA programs.

**Admission timing / wait time:** **No public wait time posted.** Call STAR/SUD clinic or VA main line; urgent mental health or withdrawal concerns should go to the VA ER or nearest ER.

**Income / eligibility:** Veterans/VA eligibility required. Enrollment status may affect access.

**Cost / insurance:** VA coverage rules apply; veterans should ask about copays and eligibility.

**Important notes:** Only for veterans or VA-eligible patients.

## **Dorchester County**

Dorchester has a county outpatient/IOP provider but limited publicly posted detox/residential options. Use DADC for assessment and routing, and cross-county/state options for detox or inpatient care.

### ***Dorchester Alcohol and Drug Commission (DADC) (County alcohol and drug authority - outpatient / IOP / intervention)***

**Location:** 320 Midland Parkway, Suite C, Summerville, SC 29485.

**Phone:** 843-871-4790.

**Email / website:** Website: [dadc.org](http://dadc.org)

**Best for:** Dorchester County residents needing assessment, outpatient treatment, intensive outpatient, intervention, gambling services, adolescent services, trauma-informed counseling, or recovery support/referral.

**Levels of care / services:** DAODAS lists adolescent, intensive outpatient, intervention, outpatient, gambling treatment, trauma-informed and related services. No public inpatient/detox beds listed.

**Admission timing / wait time:** **No public wait time posted.** Call to schedule orientation/intake. For medically risky withdrawal, use hospital/ER or Charleston Center/Palmetto/Morris Village rather than waiting for outpatient.

**Income / eligibility:** Serves Dorchester County residents. Call for eligibility, ID, income and insurance requirements.

**Cost / insurance:** Public directories report Medicaid and uninsured/sliding-fee or payment plan evaluation; verify directly.

**Important notes:** Best Dorchester first call for assessment and outpatient/IOP. Not a residential rehab or detox facility.

### ***Dorchester Counseling Services (Co-occurring/mental health counseling option - same campus area; verify substance-use care)***

**Location:** 320 Midland Parkway area, Summerville, SC 29485 (verify suite/current location).

**Phone:** Call DADC/main campus first: 843-871-4790, or verify current mental-health intake number.

**Email / website:** Website/contacts vary; verify directly.

**Best for:** People with mental health or co-occurring needs who need counseling in addition to substance-use support.

**Levels of care / services:** Counseling/behavioral health; substance-use treatment level must be confirmed.

**Admission timing / wait time:** **No public wait time posted.** Ask whether they handle substance-use treatment, dual diagnosis, or referrals only.

**Income / eligibility:** Call to confirm service area and eligibility.

**Cost / insurance:** Pricing/insurance not clearly posted for substance-use services.

**Important notes:** Include as a backup support option, not a detox/residential program.

### ***Dorchester County note: detox/residential gap (Planning note)***

**Location:** Dorchester County residents often must use Charleston County/private/statewide detox or residential options.

**Phone:** For medically risky withdrawal: call 911/go to ER; for public treatment routing call DADC 843-871-4790 and Charleston Center helpline 843-722-0100.

**Email / website:** N/A

**Best for:** Understanding why Dorchester referrals often cross county lines.

**Levels of care / services:** DADC is outpatient/IOP. Public residential/detox beds were not found in Dorchester County in the verified sources.

**Admission timing / wait time:** **Do not wait if withdrawal could be dangerous.** Alcohol/benzodiazepine withdrawal, seizures, severe vomiting, hallucinations, or confusion should be treated as urgent medical issues.

**Income / eligibility:** N/A

**Cost / insurance:** N/A

**Important notes:** This note prevents dead-end searching for Dorchester inpatient detox that may not exist locally.

## **Major Nearby / Statewide Options**

### ***Morris Village Alcohol and Drug Addiction Treatment Center (State inpatient addiction treatment / detox - Columbia, statewide option)***

**Location:** 610 Faison Drive, Columbia, SC 29203.

**Phone:** 803-935-7100.

**Email / website:** Website: [bhdd.sc.gov](http://bhdd.sc.gov) Morris Village.

**Best for:** Adults needing inpatient addiction treatment, medical stabilization, detoxification, co-occurring treatment or state-level inpatient care outside the tri-county area.

**Levels of care / services:** SCDMH adult inpatient addiction treatment program. Official pages describe comprehensive assessment, safe detoxification, medical stabilization and evidence-based treatment.

**Admission timing / wait time:** **Call first for referral/admission pathway and current bed/wait status.** Public sources describe voluntary, judicial, and emergency admissions, but current wait time is not posted.

**Income / eligibility:** Adults in South Carolina; admission/placement depends on assessment, referral pathway and clinical need.

**Cost / insurance:** Public directories say many insurances are accepted and that services are not denied based on ability to pay; verify directly with Morris Village.

**Important notes:** Not local, but worth mentioning because it is one of the major state inpatient addiction treatment options.

### ***The Hammocks on the Edisto (Nearby private women-only residential/inpatient program - Colleton County)***

**Location:** 2137 Hope Plantation Lane, Jacksonboro, SC 29452.

**Phone:** 833-793-0191.

**Email / website:** Email: [info@hammocksrecovery.com](mailto:info@hammocksrecovery.com). Website: [hammocksrecovery.com](http://hammocksrecovery.com)

**Best for:** Women age 18+ seeking inpatient/residential treatment outside Charleston but still relatively nearby.

**Levels of care / services:** Women-only residential/inpatient addiction treatment with clinical services; public pages list nursing/medical support and behavioral health integration.

**Admission timing / wait time:** **No public wait time posted.** Call admissions for bed availability and insurance verification.

**Income / eligibility:** Women 18+ who meet clinical and payment criteria.

**Cost / insurance:** Public listings show major commercial insurance networks; verify directly. Pricing not posted.

**Important notes:** Not tri-county, but near enough to consider for women when local options are full.

## ***SAMHSA National Helpline and FindTreatment.gov (National 24/7 referral/search tool)***

**Location:** National; online and phone.

**Phone:** 1-800-662-HELP (4357).

**Email / website:** Website: [findtreatment.gov](http://findtreatment.gov)

**Best for:** When local calls are not working, when insurance is unusual, or when a specific level of care is needed fast.

**Levels of care / services:** Treatment locator and free confidential referral line for substance-use and mental-health treatment.

**Admission timing / wait time:** **24/7 helpline.** They do not place someone directly into a bed, but can help identify programs by insurance, location and level of care.

**Income / eligibility:** Open to anyone needing referral information.

**Cost / insurance:** Free helpline. Treatment costs depend on provider.

**Important notes:** Useful backup but not a substitute for direct same-day calls to detox/residential programs.

## What to Ask About Cost, Insurance, and Hardship

**If uninsured:** Ask for state-funded treatment, sliding-fee scale, charity care, self-pay discount, payment plan, grant-funded treatment, or county alcohol/drug authority funding.

**If on Medicaid:** Ask whether they accept Healthy Connections Medicaid and whether prior authorization is needed.

**If on Medicare:** Ask whether they accept Medicare for substance-use treatment and whether detox/residential/PHP/IOP is covered.

**If privately insured:** Ask for benefit verification, deductible/out-of-pocket cost, in-network status, and whether prior authorization is needed before admission.

**If no income and medically unstable:** Emergency departments must screen/stabilize emergencies. Ask hospital financial counseling/charity care after medically necessary care.

**Documents commonly requested:** photo ID, insurance card if any, medication list, substance-use history, mental-health history, emergency contact, income/proof of hardship if applying for reduced cost, and court/probation paperwork if applicable.

## Source Notes

- SC DAODAS Local Treatment Providers and provider pages for Charleston Center, Ernest E. Kennedy Center, Dorchester Alcohol and Drug Commission, BHG Charleston Treatment Center, and Crossroads Treatment Center.
- Charleston Center public program tri-fold and Charleston County website for walk-in assessment hours, 24-hour helpline, detox/residential/outpatient/MAT services.
- Provider websites for Palmetto Lowcountry Behavioral Health, MUSC CDAP, Recovery Unplugged, Lantana Recovery, Waypoint Recovery Center, BHG, Crossroads, Charleston Recovery Center, Palmetto Recovery, and Delancey Street Foundation.
- Delancey Street Foundation South Carolina public materials and public nonprofit listings for South Carolina STRONG / North Hobson Avenue program details.
- Morris Village official BHDD/SCDMH pages and public hospital listings for statewide inpatient addiction treatment/detox information.
- SAMHSA National Helpline and FindTreatment.gov for broad treatment referral backup.